

you can't teach an old dog new dialects. Gone are the days when translation companies consisted of a few erudite multilingual wordsmiths attempting to translate a multitude of complex technological material. Today, the variety of technical fields is just too great.





To produce quality translations consistently, day in and day out, a translation company must:

- ✓ understand your technology and associated terminology;
- be reliable, competent, easy to work with and competitively priced;
- use the latest computer tools to increase the efficiency of production, localize displays and other software driven applications; and,

✓ provide you with statistics showing productivity increases.

Tails I win. Heads you lose.

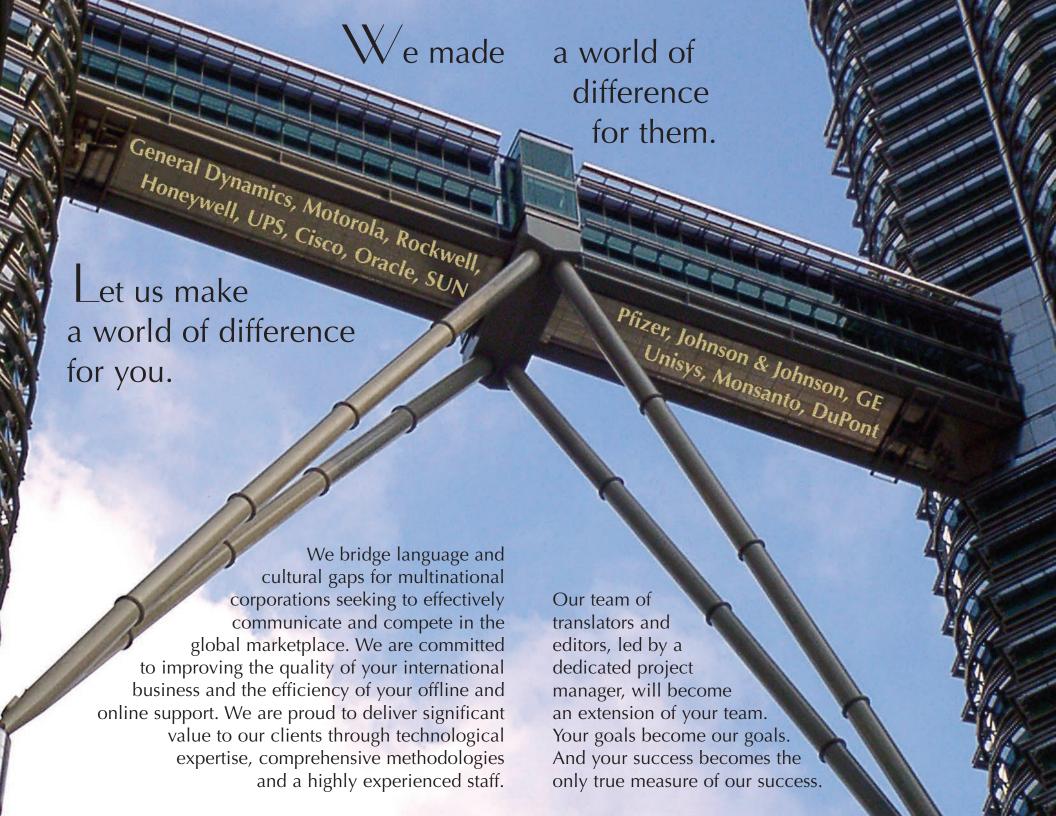
There's no luck involved in the selection of a first-rate translation company. It's not a subjective choice, such as buying art.

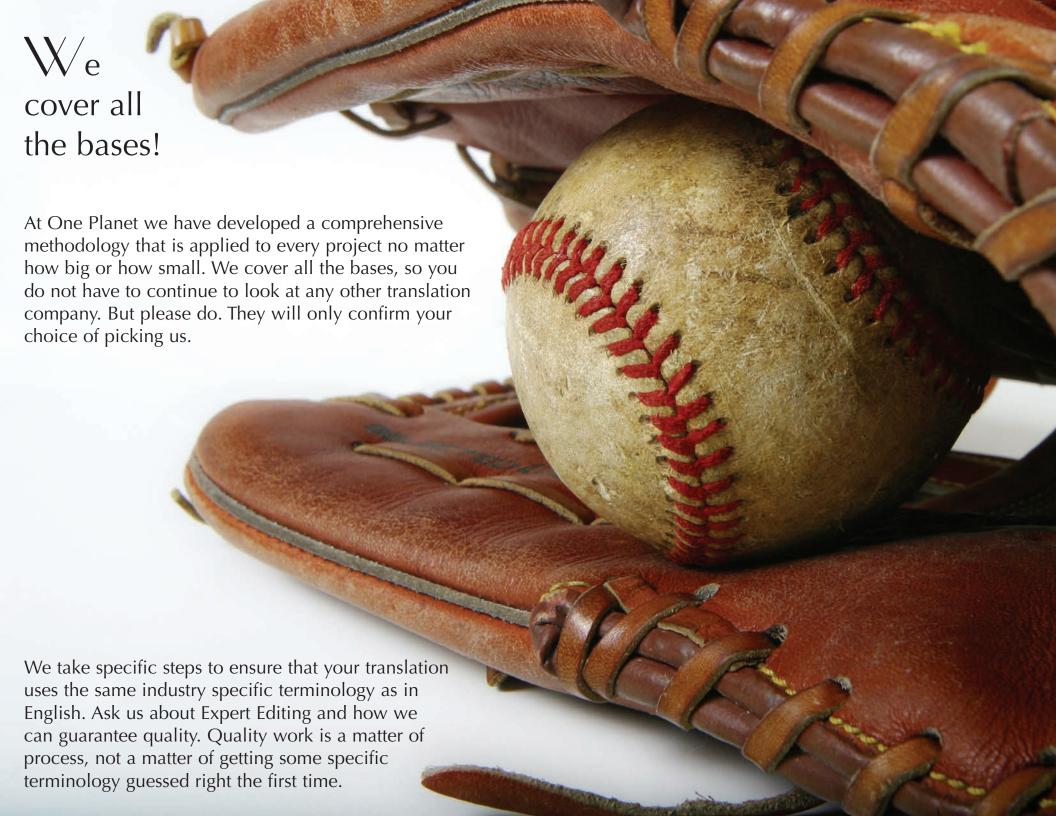
You don't have to be an art critic to know whether you like a painting or not. But when it comes to picking translation services, it's best to ask the right questions. And more importantly, to get the right answers.

The importance of sound project management cannot be overstated. Good translation managers produce good work. When speaking with potential translation project managers ask them these four telltale questions:

- What is your production process? Look for a clearly defined process with quality control checks built in.
- Do you participate in the preparation of the quote? You wouldn't want your project manager to be stuck with a budget and delivery date determined by someone else.
- Do you create a terminology bank?
 Good translation companies typically start by creating a terminology bank. It's used to ensure consistency of terminology between translators and editors throughout the entire project. It also serves as the backbone for all future projects.
- What translation memory tools do you use? Look for terms such as Trados, Déjà vu, XML/TM and Wordfast.

If they balk on any of these questions, it's time to look elsewhere.







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