

An open book is shown from a low angle, with its pages fanned out. The pages are illuminated from within, creating a bright, golden-yellow glow that contrasts sharply with the dark background. The light from the pages creates a sense of depth and movement, as if the book is being turned or the light is pulsing. The top of the book is visible, showing the binding and the edges of the pages. The overall composition is dramatic and evocative, suggesting themes of enlightenment, discovery, and the power of information.

# Customer Feedback

The Power  
of Knowledge

# Don't be the last to know.

If your company is like most it regularly talks to its worldwide customers about the products and services it provides, but rarely about the translated documentation that accompanies them.



Direct, objective customer feedback on translated documentation, free of biased opinions from people in the field, is hard to find—leaving you the last to know if there's a problem and a few more worry lines. This is where we can help.



## Direct from the source.

At One Planet we empower our clients by reporting what the very people who use their translated documentation around the world think about them. We exhaustively meet with these people and pinpoint their translation problems – ambiguities, cultural faux pas, improper measurements, etc. – and simply eliminate them.

# Shaken. Not stirred.

Knowing what your company's foreign clients want creates technical documentation the way they like it—not as others may think they'd like it.

We make sure that the lessons learned are never forgotten. Following the principles of continuous process improvement, we provide periodic feedback on a regular basis.

Your company benefits because:

- you have continuous evidence of what customers think of your translation/localization communications;

- your clients feel that you really care; and, our translators become so well versed in your client's specific jargon it saves time and money in the long run.

There is no substitute for knowledge.

It's Power.

The Power of excellence!



Contact us today and make a change toward better returns on your translation investment: [contact@one-planet.net](mailto:contact@one-planet.net) , +1-412-323-1050, or toll free 888-677-1010.

Our suite of services includes:

- Technical translation
- Legal and patent translation
- Translation of Annual Reports and other financial information
- Translation of medical and medical trial documentation
- Software and website localization
- Software testing and verification
- Interpretation for meetings and conferences
- Over the telephone interpretation
- Multilingual escort in the country of your destination
- Cross-cultural consulting targeted for specific business needs



*One Message - One Voice*

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